



The annual ranking
of vendors to the
financial services industry
November 2006

Overview

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In banking and financial services today, conventional wisdom holds that strategy trumps growth. Or maybe it's better to say (because growth is always in style) that smart growth trumps raw growth.

How a once-omnivorous cadre of institutions became so choosy about the businesses they're in is not complicated. The operational risk and regulatory shadows of the past five years still loom, and a host of nonbank and nonfinancial competitors seem always to be taunting traditional players with the question: "Do you *really* want to compete in this space?"

Meanwhile, though it shows confidence in parts, the economy refuses to let its cloak of uncertainty drop. The upshot is that when a banking company finds itself at the threshold of something new these days, it thinks hard before taking the next step.

What does all of this have to do with FinTech? In our opinion, plenty.

More than ever before, technology defines the barriers to entry — and the barriers to growth — in financial services. A simple list tells the story. Risk management. Cost management. Retail cross-marketing. Corporate client retention. Direct banking. Reaching wealthy clients. Reaching underserved markets. Privacy and security. Optimizing the payments supply chain. All priorities. All unthinkable without superior systems.

As a result — whether they target large companies (like **JPMorgan Chase & Co.**, whose application of grid computing we explore on page 12) or small ones (turn to page 30 for an update on community banks' buying power) — providers of financial technology increasingly need both expertise and scale.

With that in mind... welcome to the third annual *American Banker*/Financial Insights FinTech 100 special report.

WHAT'S NEW

The biggest change this year is the 26 new companies in the FinTech 100. This substantial increase had two causes: One was the overseas outreach effort we initiated to ensure the rosters are truly global. But more significant was growth in share of "countable" revenue by individual companies. (For a detailed discussion of the survey's methodology, turn to page 11.)

As a result of such growth, two firms migrated from the Top 25 Enterprise Companies in FinTech into the FinTech 100. **CA Inc.** (formerly Computer Associates International) and **Tata Consultancy Services Ltd.** made the jump when their revenue percentages passed the FinTech 100's 33% threshold. (In addition, this year for the first time a former FinTech 100 company, **Getronics NV**, moved into the Enterprise 25,

because its percentage slipped below that mark, at 30%).

Tata's arrival on the list is noteworthy — offshore outsourcing by financial firms is expected to increase significantly in the next few years. At the same time, the major providers in this space, including Tata, are expanding the range of services they provide. In an article on page 26, Jeremy Quittner offers a progress report on outsourcing in financial services.

Experian Information Solutions Inc. and **Equifax Inc.** made their FinTech 100 debuts, too. The firms are best known for services excluded by our methodology, but our research team, led by Financial Insights' Jeanne Capachin, revised their estimates of how much software and systems the two parties sell. They take the No. 21 and No. 26 slots, respectively.

Among the top five players, though the order has changed, the names remain the same. Once again, **Fidelity National Information Services Inc.** is the big story. It leapfrogged over **Sungard Data Systems Inc.** this year to take the No. 2 slot, behind **Fiserv Inc.**

Fiserv remains the king of the hill even though some observers had pegged this as the year it would tumble. Not so. It still holds an impressive margin over Fidelity, \$309 million, in revenue attributable to financial services, though the percentage of Fiserv's revenue from that sector fell to 75%, from 85% last year. This kind of change is extremely significant and roughly equivalent in dollar terms to the attributed revenue of the No. 39 company, **ACI Worldwide**, a unit of Transaction Systems Architects Inc.

It's worth noting that three of the top five's attributable percentages slipped, though none fell as dramatically as Fiserv's. This may indicate that once a firm reaches these levels, diversity matters more, because it becomes harder to register meaningful growth in financial services.

Among the top 10 companies, two changes stand out. First, **Total System Services Inc.** (a firm majority owned by Synovus Financial Corp.) cracked the top 10 for the first time, moving up two spots, to No. 9. Second, **Unisys Corp.** jumped one spot, to No. 6.

Elsewhere on the list, online banking system providers as a group made a bleak showing. Financial Fusion Inc., a subsidiary of Sybase Inc., fell off the FinTech 100. And the mighty **S1 Corp.** — first in the market for a long time and by a wide margin — fell 13 spots, to No. 48, dropping behind **Digital Insight Corp.** (No. 46), whose standing was helped by its acquisition of Magnet Communications Inc. In the end, Digital Insight dropped seven rungs, **Online Resources Corp.** (No. 82), fell eight, and **Corillian Corp.** (No. 88), dropped 19.

At a time when online banking is booming among institutions, the falloff among these specialty players suggests suc-

cess on the part of the larger FinTech companies that have added online-banking product lines.

Finally, **RiskMetrics Group Inc.** takes the honor for most improved this year, climbing 14 spots, to No. 70.

ENTERPRISE DOCKED?

We did not see as many dramatic shifts in the Enterprise 25 (companies with less than a third of revenue derived from financial services). **International Business Machines Corp.** still owns the No. 1 spot, with a very sizable lead over its biggest rival, **Hewlett-Packard Co.**, which remains at No. 2. However, where last year's gap between the two behemoths was more than \$23 billion, this year it is \$15.6 billion. Viewed another way, HP's attributable percentage increased from 8% to 9%, and IBM's decreased from 30% to 26%.

Though this trend may favor HP, to beat IBM it would have to add revenue comparable to acquiring both the No. 3 and No. 4 companies, **Dell Inc.** and **Hitachi Ltd.** Given HP's recent difficulties as of press time, we do not see that as a particularly likely scenario.

Oracle Corp. stayed put at No. 15; *American Banker* contributor Bill Stoneman takes a close look at that company's financial services strategy on page 16.

There are some newcomers as well this year, including **LogicaCMG** (No. 20) and **Wipro Technologies** (No. 22). Though we had been tracking these firms in prior years, they did not have sufficient revenue to make it into the Enterprise rankings in the last two years.

Intel Corp. not only made the list for the first time, but made it into the top 10. Our researchers struggled to evaluate what is countable for Intel. In the end, with an assist from their colleagues at IDC (a specialist in high-tech market-share analysis), the Financial Insights research team had sufficient confidence to rank the semiconductor maker.

Overall, services seem to be one of the major contributors, if not the primary business line, for most of this year's new entrants and fast risers. The days when a firm could build a big reputation as a pure-play software or hardware provider are gone.

We also note again that those with the foresight, the capital, and will to consolidate will succeed. Though the Street has become wary of rewarding growth through acquisitions, in FinTech it appears to be one of the most critical success factors over the long term. Fidelity, Fiserv, Sungard, and **Reuters Group PLC** are all consolidators. Fidelity has ridden the consolidation horse from No. 11 in 2004 all the way to No. 2, and it may go farther than that next year.

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FINTECH 100

Top 100 Companies in FinTech

| Rank '06 | Rank '05 | Company | Location | Ownership | Total (millions) | Revenue (CY '05) | |
|-------------|-------------|---|--------------------------|-----------|---------------------|----------------------------------|------------|
| | | | | | | Financial Services (millions) | % of total |
| 1 | 1 | Fiserv | Brookfield, Wis. | public | \$4,100 | \$3,075 | 75% |
| 2 | 3 | Fidelity National Information Services | Jacksonville, Fla. | public | 2,766 | 2,766 | 100 |
| 3 | 2 | Sungard | Wayne, Pa. | private | 4,002 | 2,721 | 68 |
| 4 | 4 | NCR | Dayton, Ohio | public | 6,028 | 2,291 | 38 |
| 5 | 5 | First Data | Greenwood Village, Colo. | public | 4,419 | 1,901 | 43 |
| 6 | 7 | Unisys | Blue Bell, Pa. | public | 5,759 | 1,900 | 33 |
| 7 | 8 | Diebold | North Canton, Ohio | public | 2,587 | 1,811 | 70 |
| 8 | 6 | Reuters | London | public | 4,144 | 1,575 | 38 |
| 9 | 11 | Total System Services | Columbus, Ga. | public | 1,603 | 1,443 | 90 |
| 10 | 9 | DST Systems | Kansas City, Mo. | public | 2,515 | 1,333 | 53 |
| 11 | 17* | CA (Computer Associates) | Islandia, N.Y. | public | 3,739 | 1,309 | 35 |
| 12 | 15 | Metavante | Milwaukee, Wis. | public | 1,285 | 1,285 | 100 |
| 13 | 21* | Tata Consultancy Services (TCS) | Mumbai | public | 2,709 | 1,101 | 41 |
| 14 | 12 | Misys | Evesham, U.K. | public | 1,652 | 1,074 | 65 |
| 15 | 13 | Bisys | New York | public | 1,063 | 1,063 | 100 |
| 16 | 14 | CGI Group | Montreal | public | 3,045 | 1,035 | 34 |
| 17 | 18 | Computershare | Abbotsford, Australia | public | 1,056 | 950 | 90 |
| 18 | 28 | Infosys Technologies | Bangalore, India | public | 2,015 | 725 | 36 |
| 19 | 20 | CheckFree | Norcross, Ga. | public | 826 | 702 | 85 |
| 20 | 22 | SAS | Cary, N.C. | private | 1,680 | 655 | 39 |
| 21 | - | Experian | Costa Mesa, Calif. | private | 1,182 | 650 | 55 |
| 22 | 21 | Certegy | St. Petersburg, Fla. | public | 1,117 | 637 | 57 |
| 23 | 30 | TransFirst Holdings | Dallas | private | 602 | 602 | 100 |
| 24 | 24 | Fair Isaac | Minneapolis | public | 808 | 599 | 74 |
| 25 | 25 | Jack Henry | Monett, Mo. | public | 560 | 560 | 100 |

Note: All rankings are based on Financial Insights' revenue estimates. Companies that derive at least one-third of eligible revenue from the financial services industry comprise the FinTech 100 ranking. * Rank in 2005 Top 25 Enterprise Companies in FinTech.
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|-------------|-------------|---|-------------------|-----------|---------------------|----------------------------------|------------|
| | | | | | | Financial Services (millions) | % of total |
| 26 | - | Equifax | Atlanta | public | \$1,443 | \$505 | 35% |
| 27 | 29 | Acxiom | Little Rock | public | 1,311 | 498 | 38 |
| 28 | 23 | eFunds | Scottsdale, Ariz. | public | 502 | 452 | 90 |
| 29 | 26 | ChoicePoint | Alpharetta, Ga. | public | 1,100 | 451 | 41 |
| 30 | - | Cognizant | Teaneck, N.J. | public | 886 | 441 | 50 |
| 31 | - | Ingenico | Puteaux, France | public | 546 | 437 | 80 |
| 32 | - | EDB Business Partner Norge | Oslo | public | 776 | 427 | 55 |
| 33 | 42 | OMX Group | Stockholm | public | 420 | 420 | 100 |
| 34 | 16 | J.H. Harland | Decatur, Ga. | public | 367 | 367 | 100 |
| 35 | 31 | Oberthur Card Systems | Nanterre, France | public | 626 | 357 | 57 |
| 36 | 32 | IPC Information Systems | New York | private | 343 | 326 | 95 |
| 37 | - | Keane | Boston | public | 956 | 316 | 33 |
| 38 | 40 | i-flex | Mumbai | public | 312 | 312 | 100 |
| 39 | 37 | ACI Worldwide (TSA) | Omaha | public | 285 | 285 | 100 |
| 40 | 17 | SEI Investments | Oaks, Pa. | public | 281 | 278 | 99 |
| 41 | - | Itautec | Sao Paulo | public | 694 | 278 | 40 |
| 42 | 38 | Harland Financial Solutions (J.H. Harland) | Lake Mary, Fla. | public | 257 | 257 | 100 |
| 43 | 34 | Hyperion Solutions | Sunnyvale, Calif. | public | 702 | 246 | 35 |
| 44 | 36 | GL Trade | Paris | public | 224 | 224 | 100 |
| 45 | - | COMSYS | Houston | private | 662 | 221 | 33 |
| 46 | 39 | Digital Insight | Calabasas, Calif. | public | 214 | 214 | 100 |
| 47 | 41 | Kanbay International | Rosemont, Ill. | public | 231 | 207 | 90 |
| 48 | 35 | S1 | Atlanta | public | 204 | 204 | 100 |
| 49 | 33 | Hypercom | Phoenix | public | 245 | 202 | 82 |
| 50 | 43 | Patni Computer Systems | Mumbai | public | 450 | 197 | 44 |

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|--------------------|---------|--|-------------------------|---------------------|----------------------------------|-------------------|
| | | | | | Financial Services (millions) | % of total |
| 51 | 52 | Open Solutions | Glastonbury, Conn. | public | \$194 | \$194 100% |
| 52 | 27 | Wolters Kluwer Financial Services | St. Cloud, Minn. | public | 170 | 170 100 |
| 53 | 44 | Temenos Group | Geneva | public | 169 | 169 100 |
| 54 | 46 | Advent Software | San Francisco | public | 162 | 162 100 |
| 55 | 57 | SS&C Technologies | Windsor, Conn. | public | 162 | 162 100 |
| 56 | 45 | Murex | Paris | private | 150 | 150 100 |
| 57 | 48 | Linedata Services | Rueil-Malmaison, France | public | 149 | 149 100 |
| 58 | - | CPM | Sao Paulo | private | 232 | 137 59 |
| 59 | 51 | RoyalBlue Group | Surrey, U.K. | public | 135 | 135 100 |
| 60 | - | Mphasis | New York | public | 197 | 134 68 |
| 61 | 47 | Moody's KMV (Moody's) | San Francisco | public | 133 | 133 100 |
| 62 | - | Politec Philco | Sao Paulo | private | 189 | 132 70 |
| 63 | 54 | SimCorp | Copenhagen | public | 128 | 121 95 |
| 64 | 50 | Carreker | Dallas | public | 117 | 117 100 |
| 65 | - | Viewpointe Archive Services | New York | private | 100 | 100 100 |
| 66 | - | Bottomline Technologies | Portsmouth, N.H. | public | 102 | 97 45 |
| 67 | 53 | Stratus Technologies | Maynard, Mass. | private | 238 | 95 40 |
| 68 | - | Wausau | Mosinee, Wis. | private | 107 | 93 87 |
| 69 | 76 | Investment Technology Group | Boston | private | 90 | 90 100 |
| 70 | 84 | RiskMetrics Group | New York | private | 100 | 90 90 |
| 71 | - | DealerTrack Holdings | Lake Success, N.Y. | public | 120 | 84 70 |
| 72 | 64 | Charles River Development | Burlington, Mass. | private | 79 | 79 100 |
| 73 | 63 | FundTech | Ramat-Gan, Israel | public | 75 | 75 100 |
| 74 | 60 | Algorithmics (Fitch Group) | Toronto | public | 80 | 72 90 |
| 75 | 59 | Chordiant Software | Cupertino, Calif. | public | 84 | 71 85 |

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|-------------|-------------|--|----------------------------|-----------|---------------------|----------------------------------|------------|
| | | | | | | Financial Services (millions) | % of total |
| 76 | 67 | CoreLogic | Sacramento | private | \$71 | \$71 | 100% |
| 77 | - | Interactive Data | Bedford, Mass. | public | 543 | 69 | 100 |
| 78 | - | Odyssey Asset Management | Prilly, Switzerland | private | 66 | 66 | 100 |
| 79 | 62 | Pegasystems | Cambridge, Mass. | public | 102 | 64 | 63 |
| 80 | 61 | Eagle Investment Systems (Mellon) | West Hartford, Conn. | public | 62 | 62 | 100 |
| 81 | 66 | Actuate | San Francisco | public | 106 | 62 | 58 |
| 82 | 74 | Online Resources | Chantilly, Va. | public | 61 | 61 | 100 |
| 83 | 71 | Wall Street Systems | New York | private | 60 | 60 | 100 |
| 84 | 73 | Automated Financial Systems | Exton, Pa. | private | 57 | 57 | 100 |
| 85 | 70 | GoldenSource | New York | private | 55 | 55 | 100 |
| 86 | - | SunTec Business Solutions | Trivandrum, India | private | 73 | 53 | 73 |
| 87 | 72 | Princeton Financial Systems | N.J. | private | 51 | 51 | 100 |
| 88 | 69 | Corillian | Hillsboro, Ore. | public | 49 | 49 | 100 |
| 89 | - | IntraLinks | New York | private | 55 | 48 | 88 |
| 90 | 96 | Calypso Technology | San Francisco | private | 48 | 48 | 100 |
| 91 | 78 | COCC | Avon, Conn. | private | 47 | 47 | 100 |
| 92 | 92 | Vasco Data Security | Oakbrook Terrace, Ill. | public | 55 | 47 | 86 |
| 93 | - | Sophis | Paris | private | 45 | 45 | 100 |
| 94 | - | BondDesk Group | Mill Valley, Calif. | private | 42 | 42 | 100 |
| 95 | - | Source Technologies | Charlotte | private | 60 | 42 | 70 |
| 96 | 77 | Fincentric | Richmond, British Columbia | private | 40 | 40 | 100 |
| 97 | 80 | Argo Data Resource | Dallas | private | 39 | 39 | 100 |
| 98 | 79 | Capital Markets | New York | private | 39 | 39 | 100 |
| 99 | - | Goldleaf Financial Solutions | Brentwood, Tenn. | public | 38 | 38 | 100 |
| 100 | - | ORC Software | Sydney | public | 37 | 37 | 100 |

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