

Less stress [More success]

Get more deals done with our team in your corner.

CLEAR ADVANTAGE.



Intralinks Dedicated Services Group

Expert service. Around the clock, around the world.

Rely on Intralinks' **Dedicated Services Group** to safeguard and accelerate every phase of your strategic deal, capital markets transaction or fundraising effort. We offer:



DEDICATED CUSTOMER SERVICE MANAGERS (CSM)

A single point of contact who knows your markets and your deal, for global team support and expert guidance



CLIENT ASSIST TEAM

We do your heavy lifting – from VDR setup through closing – so you can focus on your deal



AFTER-HOURS CSM

Full-team 24/7 capability and service support in every region



BESPOKE SERVICE OPTIONS

Get just the right level of support you want - from online, on-demand solutions to complete, tailored service team integrations

Less stress. More success.

The Intralinks Dedicated Services Group gives you access to a team of experts that's ready to help at every phase of your deal — anytime, anywhere.

"Always on" support

Whatever your project requires – setting up a VDR, kicking off deal marketing, streamlining due diligence, fundraising, onboarding investors, customizing reporting and more – we take on the stress, so your team doesn't have to.

An extension of your team

Whether you prefer a dedicated service partner or more self-guided service solutions – or a balance of the two – we can set you up with the customer service program that's right for you and your deal.

Experts at the ready

M&A happens at all hours. That's why our experts align with your team to provide real-time, hands-on support whenever you need it. We ensure that your team has the knowledge and training — at every step — to achieve deal success. 140 languages spoken by local experts in more than 15 countries

6 seconds average phone response time 10,000+

M&A deals supported successfully each year

24/7/365 full-team, full time customer support

Experience the Clear Advantage

Make our advantage your advantage. We've been providing award-winning support to the world's largest companies and their advisors for over 25 years.

To learn more about the many ways our Dedicated Services Group can assist your next deal today, please visit intralinks.com/contact